

Amanda Lopez

From: "Chuck Stephens" <cstephens@performancepulsation.com>

Date: November 8, 2011 6:49:58 PM CST

To: <nrosales@vincehagan.com>

Subject: Stellar Restoration,

Mr. Rosales,

I understand that you are considering Stellar Restoration Services as a resource to take care of your building damage. I can assure you that they are definitely the people you want to work with. I have found them to be extremely professional and knowledgeable yet easy to work with and I am VERY pleased with their efforts on my manufacturing facility (building 800 – 490 Clay Rd). They have made the process seamless and cost free to me, and believe me, that's a very big deal!! By having them involved up front, my company was able to get a whole new roof with insulation, and I didn't have to have much to do at all with the insurance company. They are moving through the installation process quickly and are certainly on target for their estimated completion time. My operations are not\have not been slowed or bothered by the process. I am EXTREMELY pleased with these guys!!

Overall, and in every respect, I can confidently recommend Stellar! Should you have questions, comments, or concerns about my experience, please feel free to contact me either by email or at the cell number shown below.

Chuck Stephens

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